Instruction Manual

Pearl Rotary Joint

RX Series

This instruction manual applies to products with type designations that begin with RXE, RXH, or RXK.

Pearl is a trade name of Showa Giken Industrial Co., Ltd.
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1. How to Read Nameplate (Nameplate Information)

The nameplate attached to the product indicates the model name, manufacturing number, and manufacturing date.

2. For Safety

2-1) Symbols

The symbols used in this instruction manual are described below.

- **WARNING**
  
  Indicates that failure to follow the warning message may cause bodily accidents that may result in serious or even fatal injury.

- **CAUTION**
  
  Indicates that failure to follow the caution message may cause personal injury or damage to peripheral equipment.

- **Instruction**
  
  Indicates that failure to follow the instruction message may cause reduced product lifetime, product damage, or early leakage.

- **Prohibited Actions**
  
  Indicates “prohibited actions”.

2-2) For safe use

1. Transport, storage, installation, piping, operation, or maintenance of this product should be carried out by an experienced expert.

2. Be sure to observe all warnings, cautions, and instructions described in each section.

3. **Never disassemble or modify this product because doing so is dangerous.** We shall assume no responsibility for any malfunctions, accidents, or the results thereof involving a reassembled product after disassembly or a modified product. Also, a reassembled product after disassembly or a modified product shall not be covered by the product warranty even if the warranty period is still valid. This also applies to repairs done by yourself.

4. Confirm specifications (dimensions, materials, masses) indicated on individual product drawings before starting work. Contact our sales representative for requests for product drawings.

5. Always use the latest instruction manual. You can download the latest version from our website.
3. Product Overview

3-1) Application
A rotary joint is used for supplying fluid to or draining it from a machine rotating part called a roll, drum or cylinder, via fixed pipes.

3-2) Information indicated by model names
Information indicated by RX series model names is described below. The product list is shown in our catalog or on our website.

Note 1) RXE/RXH is available for up to 80A.
2) Only two types, RXK6081 for 90A and RXK6082 for 100A, are available for RXK.
3) “_” indicates a space. A model name is indicated without spaces.
4) If two codes are selected, they are indicated in alphabetical order.
5) The selection of three or more options resulting in a long model name is indicated as “RXS****” to denote a customized product for administrative reasons.
(The asterisks (****) indicate a four-digit number allocated to each model.)

If you have any questions, contact our sales representative.
3-3) Service conditions

Service Conditions of RX Series

<table>
<thead>
<tr>
<th>Series</th>
<th>Line</th>
<th>Fluid</th>
<th>Size</th>
<th>Max. Pressure (MPa)</th>
<th>Max. Rotation speed (min⁻¹)</th>
<th>Max. Temperature (℃)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RX</td>
<td>RXE</td>
<td>Water / Oil</td>
<td>8A~25A</td>
<td>2.25</td>
<td>3,500</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>32A, 40A</td>
<td>1.67</td>
<td>2,000</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>50A~80A</td>
<td>1.18</td>
<td>750</td>
<td></td>
</tr>
<tr>
<td>RX</td>
<td>RXH</td>
<td>Water / Thermal Oil</td>
<td>10A~25A</td>
<td>2.25</td>
<td>3,500</td>
<td>150</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>32A, 40A</td>
<td>1.67</td>
<td>2,000</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>50A~80A</td>
<td>1.18</td>
<td>750</td>
<td></td>
</tr>
<tr>
<td>RX</td>
<td>RXK</td>
<td>Water / Oil</td>
<td>90A, 100A</td>
<td>0.98</td>
<td>500</td>
<td>100</td>
</tr>
</tbody>
</table>

3-4) Precautions for use

Use this product by following the warnings, cautions, and instructions described below.

**WARNING**

1. If flammable fluids leak and ignite, bodily accidents including serious or even fatal injury, or accidents that damage peripheral equipment may occur due to explosion or fire. Depending on the type of fluid, this product may subject to restrictions due to national laws or local regulations.

2. This product cannot be used for food-processing machinery. Doing so may lead to adverse health effects.

**CAUTION**

This product cannot be used for steam applications. Otherwise, steam leakage may result, causing burns.

**Instruction**

1. Perform operation within the service conditions.
2. Do not operate under conditions where both pressure and rotation speed are close to the max. values. Doing so significantly reduces product lifetime.
3. This product cannot be used in temperature conditions where the product ambient temperature exceeds the upper limit of the service conditions.
4. The product cannot be used for liquid containing solid particles (slurry) or pulverulent body. The product cannot be used for fluid that causes corrosion on it.
5. This product cannot be used for operation with no rotation, intermittent rotation, or low-rotation speed (a few rotations per minute). Otherwise, fluid leakage may occur.
6. If the product is used in a high-rotation speed range, select a product installed with a parallel thread or a flange instead of a taper thread.
3-5) Product structures and materials

Materials of Main Components (Standard Specification)

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Material</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotor</td>
<td>Stainless Steel (Seal Face: Ceramic)</td>
</tr>
<tr>
<td>Casing</td>
<td>Copper Alloy</td>
</tr>
<tr>
<td>Seal Ring</td>
<td>Carbon</td>
</tr>
<tr>
<td>O-ring</td>
<td>NBR</td>
</tr>
</tbody>
</table>

The rotor and head are finished with electroless nickel plating. Heat-resistant paint is applied to external parts.

Note ) Component materials are indicated on product drawings.
Contact our sales representative for requests for product drawings.
3-6) Product dimensions
Product dimensions are shown on product drawings, in our catalog, or on our website.

3-7) Product masses

<table>
<thead>
<tr>
<th>Masses of RXE/RXH (Standard Specification)</th>
<th>(kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>8A</td>
</tr>
<tr>
<td>------</td>
<td>----</td>
</tr>
<tr>
<td>1***</td>
<td>0.35</td>
</tr>
<tr>
<td>21**</td>
<td>–</td>
</tr>
<tr>
<td>3***/5***</td>
<td>–</td>
</tr>
<tr>
<td>41**/61**</td>
<td>–</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Masses of RXE/RXH (Stainless Steel Specification)</th>
<th>(kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>8A</td>
</tr>
<tr>
<td>------</td>
<td>----</td>
</tr>
<tr>
<td>10**S</td>
<td>0.45</td>
</tr>
<tr>
<td>21**S</td>
<td>–</td>
</tr>
<tr>
<td>30**S</td>
<td>–</td>
</tr>
<tr>
<td>41**S</td>
<td>–</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Masses of RXK</th>
<th>(kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>90A</td>
</tr>
<tr>
<td>------</td>
<td>-----</td>
</tr>
<tr>
<td>6081</td>
<td>25</td>
</tr>
<tr>
<td>6082</td>
<td>–</td>
</tr>
</tbody>
</table>
3-8) Accessories

1. A product installed with a parallel thread is supplied with a gasket (copper plate).

<table>
<thead>
<tr>
<th>Line</th>
<th>Size</th>
<th>A</th>
<th>Gasket (Copper Jacket)</th>
<th>Gasket (PTFE)</th>
<th>Stud Bolt</th>
<th>Hex. Nut</th>
<th>Spring Washer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Outer Dia.</td>
<td>Inner Dia.</td>
<td>Thickness</td>
<td>Outer Dia.</td>
<td>Inner Dia.</td>
</tr>
<tr>
<td>10A</td>
<td>M16×1.5</td>
<td>24</td>
<td>16</td>
<td>3.2</td>
<td>24</td>
<td>13.5</td>
<td>2</td>
</tr>
<tr>
<td>15A</td>
<td>M22×1.5</td>
<td>29</td>
<td>20</td>
<td>3.2</td>
<td>29.5</td>
<td>20</td>
<td>2</td>
</tr>
<tr>
<td>20A</td>
<td>M25×1.5</td>
<td>34</td>
<td>26</td>
<td>3.2</td>
<td>34</td>
<td>25</td>
<td>2</td>
</tr>
<tr>
<td>32A</td>
<td>M33×1.5</td>
<td>49</td>
<td>37</td>
<td>3.2</td>
<td>49</td>
<td>37</td>
<td>2</td>
</tr>
<tr>
<td>40A</td>
<td>M42×1.5</td>
<td>63</td>
<td>49</td>
<td>3.2</td>
<td>63</td>
<td>49</td>
<td>2</td>
</tr>
<tr>
<td>50A</td>
<td>M45×1.5</td>
<td>79</td>
<td>62</td>
<td>3.2</td>
<td>79</td>
<td>62</td>
<td>2</td>
</tr>
<tr>
<td>65A</td>
<td>M50×1.5</td>
<td>99</td>
<td>82</td>
<td>3</td>
<td>99</td>
<td>82</td>
<td>3</td>
</tr>
<tr>
<td>80A</td>
<td>M55×1.5</td>
<td>119</td>
<td>100</td>
<td>3</td>
<td>119</td>
<td>100</td>
<td>3</td>
</tr>
</tbody>
</table>

2. A product installed with a flange is supplied with a gasket (copper jacket) and four sets of a stud bolt (SS400), a hex. nut (SS400), and a spring washer (SWRH) for up to 80A, or six sets thereof for 90A and 100A.

*The gasket material for RXK is copper plate.
*The gasket material for products with stainless steel specifications (21**S or 41**S) is PTFE.

3. A duplex, stationary IP product is supplied with a lock nut (right-hand thread) used for securing the internal pipe. The material for the standard specification is copper alloy for 15A to 25A, or SS400 for 32A to 80A. The material for the stainless steel specification is SUS304.
4. Transport and Storage

4-1) Transport
Transport this product by following the cautions and instructions described below.

![CAUTION]

To transport a product that weighs over 25 kg, use appropriate lifting equipment to prevent injuries.

**Instruction**

1. **Do not subject the product to undue impact** while it is being transported. Falling down or impact causes product damage (grease nipple, seal ring, etc.) or early leakage. If the product fell down or was damaged, contact us for maintenance.
2. When transporting a product with an internal pipe, **do not secure the product so that load is directly applied to the internal pipe**. Doing so may bend the internal pipe, hindering installation to a roll. Moreover, abnormal noise or early leakage may result after installation.

4-2) Storage
An improper storage method causes product damage or early leakage. Store this product by following the instructions described below.

**Instruction**

1. Wrap the product before storing it to prevent the entry of foreign objects.
2. Store this product in a dry environment at 10°C to 40°C.
3. The storage period should be within two years. If the storage period exceeds two years, contact us for maintenance.
4. If the product is stored after use, clean and then store it under the above conditions.

5. Installation to Machinery
Product adjustment is not required before installation.

5-1) Internal pipe (for duplex only)
Install an internal pipe to the product according to the following instructions.

**Instruction**

1. When inserting an internal pipe into the product rotor, **be careful so that the pipe does not hit inner parts**. Failure to do so could cause inner part damage, resulting in fluid leakage.
2. When installing an internal pipe to the product, **be careful not to bend the pipe**. If it is bent, product installation to a roll may be hindered. Also, vibration or abnormal noise after installation, or early leakage may result.

- **Duplex, stationary IP (RXE3***, RXE41**, RXH3***, RXH41**)**
  Screw the G thread (right-hand thread) of an internal pipe into the casing, and then secure it with a supplied lock nut.

- **Duplex, rotational IP (RXE5***, RXE61**, RXH5***, RXH61**, RXK60**)**
  Insert an internal pipe into the bearing for internal pipe in the product.
5-2) Installing to a roll

Install the product by following the warnings, cautions, and instructions described below.

**WARNING**

Be sure to install the product so that an inspection hole faces downward. Also, **do not block the hole**. This hole is used for detecting leakage at an early stage. If this hole is directed toward other directions or is blocked, leakage cannot be detected at an early stage. Moreover, leaked fluid may accumulate in a casing and ball bearings may be damaged, causing serious bodily accidents due to resulting rotation failure.

**CAUTION**

In order to prevent injuries, take the product weight into consideration before installing the product. Use equipment such as a crane as necessary. This work should be performed by two or more persons.

**Instruction**

1. **Remove any foreign objects in such flow passages as a pipe or a roll** before product installation. If the fluid contains foreign objects, install a strainer at the flow passages. Foreign objects cause early leakage.
2. If the product is installed with its center misaligned or tilted, vibration or abnormal noise may result. Moreover, the product or machine equipment may be damaged due to vibration.
3. When tightening screws or nuts, properly torque-tighten them according to the screw type or size.
4. To prevent uneven tightening, evenly tighten flange screws in a cross pattern.
5. Perform retightening after the start of use.
6. To prevent internal pipe damage, do not hook a sling wire rope to an internal pipe. Hook a sling wire rope to a casing. For RXK lines, the rotation stopper hole can be used for suspension.

**Installation: taper thread**

1. Wrap seal tape around the taper thread of the rotor.
2. Use the shank on the rotor to screw the product into a roll.

**Installation: parallel thread**

1. Install the supplied gasket to the rotor.
2. Use the shank on the rotor to screw the product into a roll.

**Installation: thread with spigot**

1. Install the supplied gasket to the rotor.
2. Use the shank on the rotor to screw the product while inserting the rotor spigot into a roll socket.

**Installation: flange**

1. Install the supplied stud bolts to a roll.
2. Install the supplied gasket to a roll socket.
3. Insert the rotor spigot into the roll socket while checking that the stud bolts go through the rotor flange holes.
4. Set spring washers on the stud bolts, and then secure the product with the supplied nuts.

The flange of RXK is detachable. Install it to the rotor together with a split ring in advance.
5-3) Pipe laying
Perform pipe laying work by following the warnings and instructions described below.

**WARNING**
Use a hose for product connection suitable for characteristics of fluid used and operating conditions (pressure, temperature). If an unsuitable hose is used, it may be damaged, causing injury to workers or damage to peripheral equipment.

**Instruction**
Observe the following instructions to prevent the generation of force applied to the sides of the product, possibly causing product damage or early leakage.

1. **Use a flexible metal tube or rubber hose with adequate flexibility.**
2. **Steel pipes should not be used for pipe laying.**
3. **Avoid such pipe laying where heavy items such as valves are suspended from the product.**
4. **When installing a flexible metal tube, slightly bend it in the rotation direction of roll.** (See the bottom left figure.)
5. **Carry out pipe laying work so that excessive “tension”, “compression”, “torsion”, or “bending” is not applied to a flexible metal tube.** In particular, “torsion” may significantly reduce the lifetime of the flexible metal tube. (See the bottom right figure.)
6. Use the following table as a guideline for the flexible metal tube length.

### Flexible Metal Tube Length (Guideline) (mm)

<table>
<thead>
<tr>
<th>Size</th>
<th>8A~20A</th>
<th>25A</th>
<th>32A/40A</th>
<th>50A</th>
<th>65A</th>
<th>80A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length</td>
<td>300~400</td>
<td>400~500</td>
<td>600~800</td>
<td>900~1000</td>
<td>1200~1300</td>
<td>1500~1600</td>
</tr>
</tbody>
</table>
5-4) Measures for preventing rotation

● RXE line, RXH line
  As torque of both lines is low, a measure for preventing casing rotation is not required in many cases. As an option, an anti-rotation component is available. Contact our sales representative if you need a measure for preventing rotation.

● RXK line
  A measure for preventing casing rotation is required. Take a measure according to the following instructions.

### Instruction

**Do not secure the rotation stopper to an anti-rotation plate or a round bar.**
Doing so can apply a load to the product, causing product damage or early leakage.

Example of a measure using a round bar
(The periphery of a round bar that comes in contact with the rotation stopper must be smooth.)

![Diagram of rotation stopper and round bar](image)

6. Removal from Machinery

Remove the product by following the warnings, cautions, and instructions described below in reverse order of the installation.

**WARNING**
In order to prevent bodily accidents due to residual fluid in the product or pipes, remove the product after fluid has been completely drained from the product or pipes and temperature has dropped to room temperature.

**CAUTION**
In order to prevent injuries, take the product weight into consideration before removing the product. Use equipment such as a crane as necessary. This work should be performed by two or more persons.

**Instruction**
To prevent internal pipe damage, do not hook a sling wire rope to an internal pipe. Hook a sling wire rope to a casing. For RXK lines, the rotation stopper hole can be used for suspension.
7. Operation

7-1) Operation
Perform operation by following the warnings, cautions, and instructions described below.

**WARNING**
Immediately stop operation if fluid leakage is detected during operation. If operation is continued with fluid leakage not being repaired, serious accidents including bodily accidents may result.

**CAUTION**
During rotation or high-temperature/pressure fluid flow, keep well away from the product to prevent injuries or burns. Do not directly touch rotating or hot parts during operation.

**Instruction**
1. When starting operation, check for abnormal rotation (center runout, abnormal noise, etc.) or fluid leakage from the product while gradually increasing fluid pressure and roll rotational velocity.
2. If operation is continued under a center runout condition, product damage or fluid leakage may result.
3. The occurrence of surging or water hammer can cause product damage or fluid leakage. Avoid such occurrence.
4. **Do not perform dry operation (operation without fluid flow) for a long time.** The product lifetime becomes shortened.

7-2) Operation shutdown
Follow the following instructions during operation shutdown.

**Instruction**
1. **If the product is left as is for a long time during operation shutdown, rust may occur, causing fluid leakage after operation restart.** Clean flow passages for the product, pipes, and roll before restarting operation.
2. **If water is used as the fluid, take a measure to prevent water from freezing in the product.** Freezing may cause product damage, resulting in fluid leakage after operation restart.
3. **Do not put your hand on or ride on the product during equipment maintenance.** Doing so may cause product damage or fluid leakage after operation restart.
8. Inspection and Maintenance

8-1) Daily inspection
Perform inspection according to the following instructions.

1. Visually check pipe connections, product connections, and the product for fluid leakage. If leakage is detected, repair the product or replace it with a new one.
2. When replacing, use the same type of product with the same size.

8-2) Greasing
●RXE line (Except for RXE****G)
As grease-sealed ball bearings are used, greasing is not required.

●RXH line, RXK line, RXE****G
Periodic greasing (refilling) of ball bearings is required.

Grease Amount (Guideline) (cm³)

<table>
<thead>
<tr>
<th>Size</th>
<th>First Time (cm³)</th>
<th>Refill (cm³)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10A</td>
<td>5</td>
<td>2.5～3.0</td>
</tr>
<tr>
<td>15A</td>
<td>6</td>
<td>3.0～3.5</td>
</tr>
<tr>
<td>20A</td>
<td>11</td>
<td>5.5～6.5</td>
</tr>
<tr>
<td>25A</td>
<td>14</td>
<td>7.0～8.0</td>
</tr>
<tr>
<td>32A</td>
<td>21</td>
<td>11～13</td>
</tr>
<tr>
<td>40A</td>
<td>26</td>
<td>13～16</td>
</tr>
<tr>
<td>50A</td>
<td>47</td>
<td>24～28</td>
</tr>
<tr>
<td>65A</td>
<td>98</td>
<td>49～59</td>
</tr>
<tr>
<td>80A</td>
<td>143</td>
<td>72～86</td>
</tr>
<tr>
<td>90A</td>
<td>200</td>
<td>100～120</td>
</tr>
<tr>
<td>100A</td>
<td>350</td>
<td>175～210</td>
</tr>
</tbody>
</table>

Greasing Frequency (Guideline)

<table>
<thead>
<tr>
<th>Fluid Temperature (℃)</th>
<th>Greasing Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>0～60</td>
<td>Every six months</td>
</tr>
<tr>
<td>60～120</td>
<td>Every three months</td>
</tr>
<tr>
<td>120～150</td>
<td>Monthly</td>
</tr>
</tbody>
</table>

< Grease filled in the product before shipment >
Daphne Eponex SR2 (Idemitsu Kosan) is filled in the RX series.

1. Remove the grease outlet plug and fill the grease through the grease nipple (grease inlet). Continue to fill until grease comes out from the grease outlet.
2. If the grease is filled without removing the plug, parts inside the product may be damaged by the grease pressure, causing fluid leakage.
3. Use the same grease as the one filled in the product before shipment. Do not use grease mixed with other ones. Doing so may reduce the lubricating effect.
4. Carry out greasing with reference to the frequency and amount (guideline) shown in the following table. Failure to carry out greasing can reduce the lubricating performance of the grease, causing the reduction in the ball bearing lifetime.
8-3) Repair and replacement of consumables

The ball bearings and the seal face of the seal ring become worn over the course of operation time. O-rings also deteriorate. Moreover, if the internal pipe rotates in the product, bearings that support the pipe also become worn. Then such malfunctions as fluid leakage may occur. However, the product can be reused by repairing or replacing worn or deteriorated parts.

Contact us for repair or parts replacement. We carry it out according to our repair program. Depending on the products, expenses for purchasing new products may be lower than repair expenses. Consult with us when requesting repair or replacement.

< When carrying out repair or replacement of consumables by yourself >

- Repair or replacement should be carried out by an experienced expert.
- Perform work according to “A. Appendix – How to Repair or Replace Consumables”.
- Use our genuine parts as replacement parts.
  Contact our sales representative to request genuine parts.
- Properly dispose of waste resulting from work according to national laws or local government regulations or ordinances.

(Attention)
If you carry out repair or replacement, we shall assume no responsibility for any product malfunctions, equipment malfunctions or accidents resulting from such product or the results thereof. Also, the product shall not be covered by the product warranty even if the warranty period is still valid.
# 9. Troubleshooting

This section describes the possible causes of and countermeasures against malfunctions. If a problem persists, contact our sales representative for assistance.

<table>
<thead>
<tr>
<th>Malfunctions</th>
<th>Causes</th>
<th>Countermeasures</th>
</tr>
</thead>
<tbody>
<tr>
<td>A load is applied to the product due to an improper method of pipe laying.</td>
<td>Review the pipe laying method.</td>
<td></td>
</tr>
<tr>
<td>The seal ring is damaged. The seal ring lifetime has been reached. The rotor seal face is damaged.</td>
<td>Contact us for repair.</td>
<td></td>
</tr>
<tr>
<td>The fluid contains foreign objects.</td>
<td>Clean the inside of the product, pipes, and roll. Install a strainer.</td>
<td></td>
</tr>
<tr>
<td>The O-ring adheres to the casing.</td>
<td>Contact us for repair.</td>
<td></td>
</tr>
<tr>
<td>A load is applied to the product due to improper countermeasures for preventing rotation.</td>
<td>Review the countermeasure for preventing rotation.</td>
<td></td>
</tr>
<tr>
<td>Operation is performed without rotation, or operation occasionally ceases during the operation cycle.</td>
<td>Consult with us.</td>
<td></td>
</tr>
<tr>
<td>Operation is performed at low-rotation speed (a few rotations per minute).</td>
<td>Consult with us.</td>
<td></td>
</tr>
<tr>
<td>Improper product selection.</td>
<td>Consult with us.</td>
<td></td>
</tr>
<tr>
<td>The rotation axes of a roll and the product are misaligned with each other.</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>The shaft end socket of a roll is offset from the roll rotation axis.</td>
<td>&lt;Flange connection type&gt; Repair the spigot/socket.</td>
<td></td>
</tr>
<tr>
<td>The shaft end screw hole of a roll is offset from the roll rotation axis.</td>
<td>&lt;Thread connection type&gt; Repair the screw hole.</td>
<td></td>
</tr>
<tr>
<td>The rotation axes of a roll and the product are inclined from each other.</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>The shaft end socket of a roll is offset from the roll rotation axis.</td>
<td>&lt;Flange connection type&gt; Repair the installation face on the roll side to which the product is installed.</td>
<td></td>
</tr>
<tr>
<td>Uneven tightening of fixing screws.</td>
<td>Evenly tighten the fixing screws.</td>
<td></td>
</tr>
<tr>
<td>The center lines of screw holes for fixing the product are inclined from the roll rotation axis.</td>
<td>&lt;Thread connection type&gt; Repair the screw hole.</td>
<td></td>
</tr>
<tr>
<td>The product is screwed in diagonally.</td>
<td>Reinstall the product.</td>
<td></td>
</tr>
<tr>
<td>The internal pipe bends and comes in contact with the inner perimeter of the product rotor or that of the roll shaft.</td>
<td>Straighten the bent internal pipe.</td>
<td></td>
</tr>
<tr>
<td>The internal pipe bent by its weight comes in contact with the inner perimeter of the product rotor or that of the roll shaft.</td>
<td>Consult with us.</td>
<td></td>
</tr>
<tr>
<td>A load is applied to the product due to an improper method of pipe laying.</td>
<td>Review the pipe laying method.</td>
<td></td>
</tr>
<tr>
<td>Ball bearings are damaged.</td>
<td>Contact us for repair.</td>
<td></td>
</tr>
<tr>
<td>A sliding sound is heard from the seal face.</td>
<td>No fault is indicated.</td>
<td></td>
</tr>
<tr>
<td>The rotor does not rotate.</td>
<td>Contact us for repair.</td>
<td></td>
</tr>
<tr>
<td>Oil is leaking from a ball bearing.</td>
<td>No fault is indicated.</td>
<td></td>
</tr>
<tr>
<td>Fluid is leaking from the inspection hole.</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>The product has center runout. (It is vibrating.)</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>Noise occurs.</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>The rotor does not rotate.</td>
<td>Contact us for repair.</td>
<td></td>
</tr>
</tbody>
</table>
10. Disposal

When disposing of packaging materials or products, properly dispose of them according to national laws or local government regulations or ordinances.

11. Product Warranty

If a malfunction occurs during the warranty period, contact us or the distributor and send the product to us. Be sure to carefully pack the product for protection before sending it. After receiving the product, we will confirm the malfunction. If the malfunction was clearly caused by the materials of product components or the manufacturing method, we will repair the product in question or replace it with a new one free of charge.

Product Warranty Provision

1. Warranty period
   <New products>
   One (1) year and six (6) months after shipment (from the manufacturing date) or one (1) year after installation, whichever comes first.
   <Repaired products>
   Six (6) months after shipment (from the manufacturing date).

2. We charge a fee for repairs in any of the following cases.
   ① Failure after the warranty period has expired
   ② Failure caused by use of the product deviating from the service conditions
   ③ Failure caused by misuse
   (improper storage, installation, pipe laying, operation or maintenance, etc.)
   ④ Failure caused by fluid contaminants or foreign objects in the fluid
   ⑤ Failure caused by relocation, transport, or falling of the product after delivery
   ⑥ Failure caused by disassembly, repair, or modification done by personnel other than our service personnel
   ⑦ Failure of the product attributed to using materials or according to standards specified by the customer
   ⑧ Failure of the product attributed to using materials provided by the customer
   ⑨ Failure caused due to unavoidable acts of nature such as fires or other natural disasters

3. Scope of responsibility
   Our responsibility shall be limited to repairs, replacements, or transport expenses covered by this product warranty provision. Expenses or damages caused by said failures above shall not be covered.

4. Applicable regions
   This product warranty provision shall be applicable to products installed in Japan.

5. Another agreement
   If another product warranty agreement is made separately with us and clearly states that said agreement shall have priority over this product warranty provision, this provision shall not be applicable.

6. This product warranty provision shall not restrict the customer’s legal rights.
A. Appendix – How to Repair or Replace Consumables
A-1) For simplex (RXE1**, RXE21**, RXH1***, RXH21**)  
An explanation is given below with reference to RXH10** (see the left figure).  
* Although the 20A or 25A flange type (RXE2120, RXE2125, RXH2120, RXH2125) has two retaining rings ⑧ on the rotor (see the right figure), the same workflow is applied.

< Disassembly >
Carefully disassemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces of rotor ① and seal ring ③.

1) Disconnect all pipes, etc. connected to the product.
2) Remove grease nipple ⑫ and plug (set screw) ⑬.
3) Clamp casing ② with a vice, etc. so that rotor ① faces upward.
4) Remove retaining ring ⑦.
5) Pull out the assembly consisting of rotor ①, ball bearings ⑤, spacer ⑥, and retaining ring ⑧ (hereinafter called the rotor assembly) from casing ②.
6) Remove seal ring ③, O-ring ⑨, washer ⑩, and spring ⑪ from casing ②.
7) Remove retaining rings ⑧ from rotor ①, and then pull out ball bearings ⑤ and spacer ⑥.
< Inspection >
Clean each part and check for damage. In particular, check the degree of wear and damage on the seal faces of rotor ① and seal ring ③.

< Repair and parts replacement >
1) Rotor ① and seal ring ③ may be reused by lapping their seal faces in case of minor damage.
2) Replace O-ring ⑨ with a new one regardless of its condition.
3) If repair or reuse of parts is impossible, replace them with our new genuine parts.
   Contact our sales representative to request genuine parts.

< Assembly >
Assemble the product in the reverse order of disassembly.
Carefully assemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces. If dust adheres to the seal face, wipe it off with thinner.

1) Apply grease to O-ring ⑨ and the inner perimeter of casing ② with which the O-ring comes in contact.
2) Clamp casing ② with a vice, etc. so that the rotor side faces upward.
3) Install spring ⑪, washer ⑩, O-ring ⑨, and seal ring ③ to casing ② in order. At this point, align the notch of seal ring ③ with spring pin ④ before installing the seal ring.
4) Insert ball bearing ⑤, spacer ⑥, and ball bearing ⑤ to rotor ① in order, and then install retaining rings ⑧. At this point, be sure to confirm that the direction of the ball bearings is correct.
5) Install the rotor assembly assembled in step 4) to casing ②.
6) Install retaining ring ⑦ to casing ②.
7) Check that rotor ① smoothly rotates.
8) 【For RXH1***, RXH21**, RXE1***G and RXE21**G only】
   Install grease nipple ⑫ and fill the grease through it. Continue to fill until new grease comes out from the grease outlet. After greasing, attach plug (set screw) ⑬.
**A-2) For duplex, stationary IP (RXE3***, RXE41**, RXH3**, RXH41**)**

An explanation is given below with reference to RXH30** (see the left figure).

* Although the 20A or 25A flange type (RXE4120, RXE4125, RXH4120, RXH4125) has two retaining rings ⑧ on the rotor (see the right figure), the same workflow is applied.

<Disassembly>

Carefully disassemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces of rotor ① and seal ring ③.

1) Disconnect all pipes, etc. connected to the product.
2) Remove grease nipple ⑭ and plug (set screw) ⑮.
3) Remove elbow ⑬ from casing ②.
4) Remove lock nut ⑫ and the internal pipe.
5) Clamp casing ② with a vice, etc. so that rotor ① faces upward.
6) Remove retaining ring ⑦.
7) Pull out the assembly consisting of rotor ①, ball bearings ⑤, spacer ⑥, and retaining ring ⑧ (hereinafter called the rotor assembly) from casing ②.
8) Remove seal ring ③, O-ring ⑨, washer ⑩, and spring ⑪ from casing ②.
9) Remove retaining rings ⑧ from rotor ①, and then pull out ball bearings ⑤ and spacer ⑥.

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SHOWA GIKEN INDUSTRIAL CO., LTD
7-24, Nishi-Kobari, Ina-Machi, Saitama, 362-0811 Japan
Phone : +81-48-728-9460 Fax. : +81-48-728-9461
< Inspection >
Clean each part and check for damage. In particular, check the degree of wear and damage on the seal faces of rotor ① and seal ring ③.

< Repair and parts replacement >
1) Rotor ① and seal ring ③ may be reused by lapping their seal faces in case of minor damage.
2) Replace O-ring ⑨ with a new one regardless of its condition.
3) If repair or reuse of parts is impossible, replace them with our new genuine parts.
   Contact our sales representative to request genuine parts.

< Assembly >
Assemble the product in the reverse order of disassembly. Carefully assemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces. If dust adheres to the seal face, wipe it off with thinner.

1) Apply grease to O-ring ⑨ and the inner perimeter of casing ② with which the O-ring comes in contact.
2) Clamp casing ② with a vice, etc. so that the rotor side faces upward.
3) Install spring ⑪, washer ⑩, O-ring ⑨, and seal ring ③ to casing ② in order. At this point, align the notch of seal ring ③ with spring pin ④ before installing the seal ring.
4) Insert ball bearing ⑤, spacer ⑥, and ball bearing ⑤ to rotor ① in order, and then install retaining rings ⑧. At this point, be sure to confirm that the direction of the ball bearings is correct.
5) Install the rotor assembly assembled in step 4) to casing ②.
6) Install retaining ring ⑦ to casing ②.
7) Check that rotor ① smoothly rotates.
8) 【 For RXH3***, RXH41**, RXE3***G and RXE41**G only 】
   Install grease nipple ⑭ and fill the grease through it. Continue to fill until new grease comes out from the grease outlet. After greasing, attach plug (set screw) ⑮.
9) Screw the internal pipe into the product and secure it with lock nut ⑫.
10) Wrap seal tape around the taper thread of casing ②, and then install elbow ⑬.
A-3) For duplex, rotational IP (RXE5***, RXE61**, RXH5***, RXH61**)  
An explanation is given below with reference to RXH50** (see the left figure).
* Although the 20A or 25A flange type (RXE6120, RXE6125, RXH6120, RXH6125) has two retaining rings ⑧ on the rotor (see the right figure), the same workflow is applied.
* For 80A, ⑫ indicates a Teflon liner.

< Disassembly >
Carefully disassemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces of rotor ① and seal ring ③.

1) Disconnect all pipes, etc. connected to the product.
2) Remove grease nipple ④ and plug (set screw) ⑮.
3) Remove elbow ⑬ from casing ②.
4) Pull out the internal pipe.
5) Clamp casing ② with a vice, etc. so that rotor ① faces upward.
6) Remove retaining ring ⑦.
7) Pull out the assembly consisting of rotor ①, ball bearings ⑤, spacer ⑥, and retaining ring ⑧ (hereinafter called the rotor assembly) from casing ②.
8) Remove seal ring ③, O-ring ⑨, washer ⑩, and spring ⑪ from casing ②.
9) Remove retaining rings ⑧ from rotor ①, and then pull out ball bearings ⑤ and spacer ⑥.

(*) For a product type whose internal pipe is secured to a roll, the internal pipe comes off from the product when the product is removed from the roll. Therefore, steps 3) and 4) are not required.
< Inspection >
Clean each part and check for damage. In particular, check the degree of wear and damage on the seal faces of rotor ① and seal ring ③, and check the damage condition of Bush ⑫.

< Repair and parts replacement >
1) Rotor ① and seal ring ③ may be reused by lapping their seal faces in case of minor damage.
2) Replace O-ring ⑨ with a new one regardless of its condition.
3) If repair or reuse of parts is impossible, replace them with our new genuine parts.
   Contact our sales representative to request genuine parts.

< Assembly >
Assemble the product in the reverse order of disassembly. Carefully assemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces. If dust adheres to the seal face, wipe it off with thinner.

1) Apply grease to O-ring ⑨ and the inner perimeter of casing ② with which the O-ring comes in contact.
2) Clamp casing ② with a vice, etc. so that the rotor side faces upward.
3) Install spring ⑪, washer ⑩, O-ring ⑨, and seal ring ③ to casing ② in order. At this point, align the notch of seal ring ③ with spring pin ④ before installing the seal ring.
4) Insert ball bearing ⑤, spacer ⑥, and ball bearing ⑤ to rotor ① in order, and then install retaining rings ⑧. At this point, be sure to confirm that the direction of the ball bearings is correct.
5) Install the rotor assembly assembled in step 4) to casing ②.
6) Install retaining ring ⑦ to casing ②.
7) Check that rotor ① smoothly rotates.
8) 【 For RXH5***, RXH61**, RXE5***G and RXE61**G only 】
   Install grease nipple ⑬ and fill the grease through it. Continue to fill until new grease comes out from the grease outlet. After greasing, attach plug (set screw) ⑳.
9) Insert the internal pipe into the product.
10) Wrap seal tape around the taper thread of casing ②, and then install elbow ⑬.

(*) For a product type whose internal pipe is secured to a roll, install the internal pipe to a roll and then install the product to the roll. After installing the product to the roll, perform steps 9) and 10).
<Disassembly>
Carefully disassemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces of rotor (1) and seal ring (3).

1) Disconnect all pipes, etc. connected to the product.
2) Remove grease nipple (14) and square head plug (15).
3) Move rotor flange (16) to the casing (2) side and remove split ring (19). Then pull out rotor flange (16) from rotor (1).
4) Remove elbow (13) from head (3).
5) Pull out the internal pipe.
6) Clamp head (3) with a vice, etc. so that rotor (1) faces upward.
7) Unscrew hex. bolt (15) and remove the assembly consisting of rotor (1), ball bearings (5), spacer (6), and retaining ring (7) (hereinafter called the rotor assembly) together with casing (2).
8) Remove seal ring (4), O-ring (8), washer (9), and spring (10) from head (3).
9) Remove the rotor assembly from casing (2).
10) Remove retaining rings (7) from rotor (1), and then pull out ball bearings (5) and spacer (6).

(*) For a product type whose internal pipe is secured to a roll, the internal pipe comes off from the product when the product is removed from the roll. Therefore, steps 4) and 5) are not required.
< Inspection >
Clean each part and check for damage. In particular, check the degree of wear and damage on the seal faces of rotor ① and seal ring ④, and check the damage condition of Teflon liner ⑫.

< Repair and parts replacement >
1) Rotor ① and seal ring ③ may be reused by lapping their seal faces in case of minor damage.
2) Replace O-ring ⑨ with a new one regardless of its condition.
3) If repair or reuse of parts is impossible, replace them with our new genuine parts.
   Contact our sales representative to request genuine parts.

< Assembly >
Assemble the product in the reverse order of disassembly.
Carefully assemble the product so that each part is not damaged. In particular, be careful not to damage the seal faces. If dust adheres to the seal face, wipe it off with thinner.

1) Apply grease to O-ring ⑧ and the inner perimeter of head ③ with which the O-ring comes in contact.
2) Clamp head ③ with a vice, etc. so that the rotor side faces upward.
3) Put spring ⑩ through spring guide ⑪, and then install washer ⑨, O-ring ⑧, and seal ring ④ to head ③ in order. At this point, install so that the pin of seal ring ④ fits into the groove on head ③.
4) Insert ball bearing ⑤, spacer ⑥, and ball bearing ⑤ to rotor ① in order, and then install retaining rings ⑦. At this point, be sure to confirm that the direction of the ball bearings is correct.
5) Install the rotor assembly assembled in step 4) to casing ②.
6) Use hex. bolt ⑯ and spring washer ⑰ to secure casing ② to head ③.
7) Check that rotor ① smoothly rotates.
8) Insert rotor flange ⑱ into rotor ① and install split ring ⑲. Then move rotor flange ⑱ to the split ring ⑲ side.
9) Install grease nipple ⑳ and fill the grease through it. Continue to fill until new grease comes out from the grease outlet. After greasing, attach square head plug ⑳.
10) Insert the internal pipe into the product.
11) Wrap seal tape around the taper thread of head ③, and then install elbow ⑳.

(* ) For a product type whose internal pipe is secured to a roll, install the internal pipe to a roll and then install the product to the roll. After installing the product to the roll, perform steps 9) and 10).